



## QUALITY POLICY

Imperial Armour manufactures bullet proof vests, military body armour and ballistic helmets and associated accessories to the highest standards in its own factory in Durban, South Africa for local & international markets.

Our core products include Body Armour, helmets, plates, anti-riot, firefighting, demining equipment uniforms, and all accessories.

Imperial Armour management is committed to:

- Maintaining documented information,
- implementing quality standards based on what the law tells us and on what Imperial Armour management has agreed to do,
- Always be improving the way we offer our services to our customers,
- Look after our suppliers and other people who offer us services and keep the quality risks low or not have them at all,
- Be the best at what we do, and in doing so, Imperial Armour improves the lives of their employees, their families, the local communities and all the people that Imperial Armour staff meet,
- Continually evaluating & improving the Quality Management System by seeing if it is still relevant to the business, and
- Setting quality objectives that must be checked every now and then to make sure we are on the right track and if not; to correct our actions and set new objectives.

To ensure that this policy is implemented, maintained and continually improved, Imperial Armour will ensure:

- That this policy is effectively communicated, fully understood and applied by all Imperial Armour employees and contractors;
- That this policy is made available as documented information to the public or relevant interested parties upon request; and
- That this policy is regularly reviewed for continual suitability, adequacy and effectiveness.

  
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Louisa Garland  
Managing Member

30/5/19  
Date